

# What To Expect During Your Pet Surrender Appointment



- Before your appointment, please let us know if you do not have a secure carrier, collar, or leash for your pet. We can provide you with one at no cost, that you can pick up from our shelter before the day of your appointment. **Please do not arrive with any off-leash dogs, loose cats, or pets in any containers that are not designed for pets.**
- When you arrive at our shelter, you will be asked to sign our Release Agreement for any pets being surrendered to our shelter.
- A pet surrender appointment typically lasts about 30 minutes, depending on the number of pets being surrendered to our shelter, and the health and temperament of each pet. Multiple pets, or pets that are very shy or nervous may take a little longer.
- An appointment does not guarantee placement in our shelter – your pet must pass the intake evaluation to be accepted. Your pet will receive a wellness exam with our staff veterinarian, as well as a brief behavioral observation to confirm that our shelter is an appropriate fit for your pet's needs.
- If they pass the intake evaluation, your pet will be accepted into our shelter, and would remain in our care immediately following this evaluation. You will be unable to visit with them again.
- We do not have a required pet surrender fee, but we always appreciate any donation you may be able to make to help us offset the cost of caring for your pet while we work to find them a new home. You can make a donation [on our website](#).
- If you would like to donate any of your pet's supplies, we can accept most items in new or gently used condition. Please see our list of accepted items [on our website](#).
- After your pet has been adopted, we will send you an email to let you know that they have found a home!
- If you have additional questions about your appointment, please contact [intake@homewardpet.org](mailto:intake@homewardpet.org).